PAYROLL LEADERS CONFERENCE

Four innovative certificate programs offering next-generation training for a rapidly changing job market

23-25 September • Orlando, Florida USA



KEYNOTE SPEAKERS

OPENING GENERAL SESSION

1.0 RCH/0.1 CEU/1.0 CPE Credit/FOS: Personal Development

Resilient Leadership: Igniting Resilience

Shirelle N. Francis, PMP, CSM Founder, Speaker, Consultant

iLeapGroup LLC

Join "The Activator," Shirelle N. Francis, for this compelling session and embark on a transformational journey to becoming a more resilient leader. Shirelle doesn't just talk about resilience – she activates it. She guides leaders to discover their unique strengths and harness them to enhance their resilience. This isn't just about surviving adversity – it's about thriving amid it. Whether you're in tech, healthcare, finance, or any other field, Shirelle's insights on resilience will equip you to navigate uncertainties and drive success.



GENERAL SESSION

1.0 RCH/0.1 CEU/1.0 CPE Credit/FOS: Personal Development

A Payroll Leader's Guide to Influencing Government Decision-Makers Alice Jacobsohn, Esq. Director of Government Relations PayrollOrg

In a highly regulated industry, payroll professionals require leadership skills to influence government decision–makers. In this session, we will hone your skills of persuasion to better your ability at problem–solving with our public officials, just like you do within your payroll department. These skills expand on your payroll leadership skills to include understanding how government agencies make decisions and methods for relating to government employees. Your actions can help prevent unwanted laws and regulations, improve compliance capabilities, open doors for new ideas, and enhance opportunities for payroll development. Whether we are in the room or not, policymakers are talking and making decisions about issues that can make or break payroll operations.



CLOSING GENERAL SESSION

1.0 RCH/0.1 CEU/1.0 CPE Credit/FOS: Personal Development

The Leadership Leap: Navigating New Frontiers and Building a Winning Team Sarah Chasney, CPP
Director of Payroll, Travel and Expense
Banfield Pet Hospital

This session explores the transition of taking a leap towards an expected uphill challenge. Attendees will gain insights into managing successful transitions, building robust teams, and how to embrace a mindset for continual improvement. As a payroll leader, it's not about being satisfied with the status quo but constantly seeking ways to enhance efficiency, compliance, and employee satisfaction. We will explore practical methods to feel confident in taking the leap, to inspire change, drive performance, and achieve lasting success in payroll leadership across any industry.



AGENDA

Monday 23 September

7:30 a.m. - 8:30 a.m. Registration/Continental Breakfast

8:30 a.m. - 9:45 a.m.

Opening General Session

Resilient Leadership: Igniting Resilience Shirelle N. Francis, PMP, CSM 9:45 a.m. – 10:00 a.m. Break

10:00 a.m. - 12:00 p.m. Session 1

12:00 p.m. - 1:15 p.m.

General Session Lunch

A Payroll Leader's Guide to Influencing Government Decision-Makers

Alice Jacobsohn, Esq.

1:15 p.m. - 3:15 p.m.

Session 2

3:15 p.m. - 3:30 p.m.

Break

3:30 p.m. - 5:00 p.m.

Session 3

Tuesday 24 September

8:00 a.m. - 8:30 a.m.

Breakfast

8:30 a.m. - 10:30 a.m.

Session 4

10:30 a.m. - 10:45 a.m. Break

10.45

10:45 a.m. - 12:15 p.m.

Session 5

12:15 p.m. - 2:00 p.m. Prism Award Luncheon

2:00 p.m. - 3:30 p.m.

Session 6

3:30 p.m. - 3:45 p.m.

Break

3:45 p.m. - 5:00 p.m.

Closing General Session

The Leadership Leap: Navigating New Frontiers and Building a Winning Team Sarah Chasney, CPP

Door Prizes

5:00 p.m. - 6:30 p.m.

Networking Cocktail Reception

Select a certificate program to develop new leadership competencies and a fresh perspective to lead people in an increasingly dynamic world

Wednesday 25 September

8:00 a.m. - 8:30 a.m.

Breakfast

8:30 a.m. - 10:00 a.m.

Session 7

10:00 a.m. - 10:15 a.m.

Break

10:15 a.m. - 11:15 a.m.

Session 8

Advanced Global Payroll Management Certificate Program

Dive into the comprehensive approach to the global payroll delivery model, the role culture plays, and the developments of global payroll teams and career opportunities.

Advanced Payroll Concepts

Increase your ROI with advanced payroll training on white collar exemption rules, complex benefits issues, an expatriate taxation overview, and more.

Government/Public Sector Certificate Program

This certificate program explores the special Fair Labor Standards Act exceptions, special employee taxation issues under §IRC 218, police and fire exceptions, and more.

Payroll OMG - Optimization, Management, & Growth —

If the paycheck were a product line, it would rank as one of the largest products at most organizations. Learn how to produce a perfect paycheck, reduce cost, and eliminate waste.

ADVANCED GLOBAL PAYROLL MANAGEMENT CERTIFICATE PROGRAM

Facilitator

Max van der Klis-Busink

Head of Service Delivery

Payzaar



This certificate program will dive deep into the comprehensive approach to the global payroll delivery model, the role culture plays, and the development of global payroll teams and career opportunities.

Earn up to 13 RCHs, 1.3 CEUs, or 15.5 CPE Credits. Field of Study: Business Management and Organization

Program Objectives

- Formulate a global strategy and governance model that will drive standardized processes
- Build a framework that will support controls and ensure compliance across the globe

Program Outline

Strategy and Governance

- Strategic direction for your global payroll
- · Develop a strong governance model
- Illustrate the various payroll delivery models
- Examine considerations for developing an effective and strategic roadmap
- Identify the importance of standardisation processes, policies, and data privacy and protection

Compliance and Control

- Identify the control and compliance needs of your organisation
- · Review how to identify and assess risks
- Design meaningful controls to support global management
- Establish local compliance while having a global view

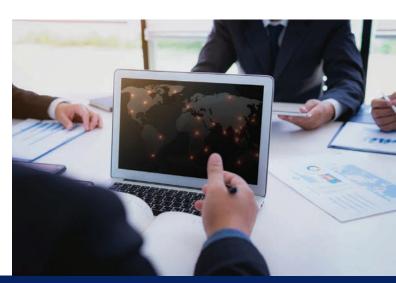
Leadership Management Across the Globe

- · Manage remote staff throughout the world
- · Discuss effective methods of communication
- Learn the importance of cultural differences
- Build an effective team to think and perform globally

- Develop and nurture a diverse remote global payroll team
- Establish a business partnership where global payroll supports the company's business objectives

Being an Effective Business Partner

- Discover the importance of a successful business partnership
- Discuss how payroll can help the business be more effective
- Educate the business on how non-cash or benefits-in-kind items can impact an employee's pay
- Explore how effective partnerships can lead to career development for payroll staff



ADVANCED PAYROLL CONCEPTS

Facilitator
Charlotte Hodges, CPP
Senior Payroll Manager
ECS Federal, LLC



This certificate program, also offered as the third step in our Payroll Learning Progression Series, teaches ways to increase ROI with advanced payroll training.

Earn up to 13 RCHs, 1.3 CEUs, or 15.5 CPE Credits. Field of Study: Fields of Study: Taxes = 9, Business Law = 4.5, Communication and Marketing = 2

Program Objectives

- Apply the DOL white collar exemption tests
- Report offers of health coverage on Forms 1094-C and 1095-C

- Report and tax expatriate and nonresident alien employees
- Tax and report stock options

Program Outline

The Exempt Employee

- · Coverage under the FLSA
- · White collar exemptions
- Administrative
- Executive
- Professional
- · Outside sales
- Payment on salary basis
- Highly compensated employees
- Allowable and improper deductions from pay
- Payments on a fee basis
- Complex FLSA issues
- · Managing wage and hour investigations
- · Public contract acts
- The Walsh-Healy Public
- The Davis-Bacon Act
- The Contract Work Hours and Safety Standards Act
- The Service Contract Act
- The Copeland Anti-Kickback Act
- Collective bargaining agreements

Family and Medical Leave Act

- · Eligible employees and covered employees
- · Types of covered leave
- · Notification requirements
- · Unpaid leave
- Intermittent leave
- Right to job restoration
- · Benefits continuation
- · Interaction of FMLA, cafeteria plans, and COBRA
- · Tax credit for paid FMLA

Expatriate Taxation Overview

- · What is an expatriate?
- Calculating foreign currency
- · Federal income tax withholding
- Foreign earned income and housing cost exclusions
- · Foreign tax credit or deduction
- · Social security, Medicare, and FUTA taxes
 - Totalization agreements
- · U.S. income tax treaties
 - Shadow payrolls

Program Outline (continued)

Resident and Nonresident Aliens

- · Determining resident and nonresident alien status
- Lawful permanent resident test and the substantial presence test
- Dual residency
- Tax treaties
- Form W-4 requirements
- U.S. source income
- · Social security, Medicare, and FUTA
- Impact of visa status on taxation
- Federal unemployment tax
- · Depositing and reporting taxes and wages
- Forms 1042, 1042-S, and 1042-T
- Penalties

Federal Tax Reporting - Corrections, Adjustments, and Electronic Filing

- · Correcting and replacing Forms W-2
- Completing Forms W-2c and W-3c
- · Information return corrections
- Reporting overpayments or underpayments
- Due dates for Form 941-X
- Completing Form 941-X
- Reconciling wages and taxes
- · Reporting special wage payments

Complex Benefits

- · General tax treatment of benefits
- · Business travel expenses
- Stock options
- Incentive stock options
- Employee stock purchase plans
- Nonqualified stock options
- · Nonqualified deferred compensation plans
- Income taxation and reporting under Section 409A
- Social security, Medicare, and FUTA taxation and reporting
- Health and welfare plans
- Health and long-term care insurance
- Health reimbursement arrangements
- Qualified Small Employer Health reimbursement arrangements
- Health savings accounts
- Benefits of same sex spouse and domestic partners
- · Affordable Care Act and large employers
- Full-time employees
- Predecessor employers
- Applicable large employer status

- Employer shared responsibility payments
- Completing Forms 1094-C and 1095-C
- · Whole-life insurance
- · Adoption assistance
- Advances and overpayments

Special Payroll Topics

- · Holder in due course
- Escheatment
- · Identity theft and the use of SSNs
- · Census reporting
- · Multiple worksite reporting
- · Pension payments and withholding
- · Non-tax deduction reporting
- Charitable contributions

Payroll Systems

- Developing a process, procedures, and policies manual
- Interfaced vs. integrated system
- · Implementing a payroll system
- Post project plan review
- Maintaining the payroll system
- Maintenance upgrades
- Balancing and Reconciliation of payroll data
- Batch controls and system edits
- Updating or upgrading the system

Departmental Operations

- · Internal controls
- Payroll distribution
- Time and attendance reporting
- Computer system safeguards
- Updates to department processes
- · Recordkeeping
- IRCA, FMLA, and HIPAA records
- ERISA records
- Government contractors
- FLSA enforcement and penalties
- · Sarbanes-Oxley Act compliance
- · HIPAA records confidentiality

Leading a Payroll Department

- Basic management skills
- · The importance of leadership
- Leadership and management concepts and theories

GOVERNMENT/PUBLIC SECTOR CERTIFICATE PROGRAM

Facilitator
Ron Moser, CPP
Director of Payroll Training
PayrollOrg



Explore all the unique issues confronted by government/public sector payroll professionals.

Earn up to 13 RCHs, 1.3 CEUs, or 15.5 CPE Credits. Fields of Study: Business Law = 5.5, Taxes = 7, Business Management and Organization = 3

Program Objectives

- Explore the FLSA exceptions around government/public sector employees
- Gain details on public sector employee taxation

- Explore the various government Retirement plans
- Understand how metrics will help develop a payroll department

Program Outline

The Fair Labor Standards Act and the Public Sector

FLSA Issues/Exempt and Nonexempt Employees

- Elected officials/appointees exclusion
- Legislative branch employees
- · White collar exemptions
- · Budget furloughs
- Interns and the minimum wage
- Firefighters and law enforcement work period exception
- · Compensatory time
- Compensable time for nonexempt employees
- Waiting time and on-call time
- Volunteering
- Occasional/sporadic employment
- Time spent changing clothes
- Using a smartphone is it time worked?

- Off-duty officers overtime eligibility
- DOL field assistance bulletin on telework

Government/Public Sector Employee Fringe Benefit Taxation

Employer-provided Benefits

- Personal use of employerprovided vehicles
- Employer-provided clothing
- Equipment and uniform allowances
- Military differential pay
- Employer-provided cell phones
- Employer-provided meals, lodging

Other Benefits

- Educational assistance
- · Leave sharing plans

Employee Taxation in the Public Sector

Social Security and Medicare Taxation

- Social security and Medicare tax coverage
- Definition of Section 218 Terms
- Coverage of employees under a retirement system
- Mandatory social security and Medicare coverage
- Applying Section 218 to teachers and retired teachers
- Social security and Medicare issues facing school districts
- SSA Form for state and local government new hires
- Student FICA exception
- Wages and employment exempt from social security/ Medicare tax
- Form W-2 reporting of qualified government employees

Program Outline (continued)

Federal Income Tax Issues

- · Jurors' compensation
- Elected officials
- Withholding for nonresident aliens
- Social security cards
- Form W-4 requirements
- Special withholding rules

Government Retirement Plans

Retirement Plans

- Section 401(a) employer pick-ups
- Employer's payments to pension plan

Section 457(b) Plans

- Individuals eligible to participate
- · Discrimination testing
- · Annual deferrals
- Timing of social security, Medicare, and FUTA taxes on annual deferrals
- Excess deferrals
- Distributions for unforeseeable emergencies
- Plan-to-plan transfers
- Rollovers to eligible plans
- Loans
- Sick and vacation pay deferrals
- Reporting requirements

Section 403(b) Plans

- Section 403(b) plan requirements
- ERISA versus Non-ERISA
- Written plan requirement
- Contributions to §403(b) plans
- Limitations on contributions
- Catch-up contributions
- · Roth contributions
- Plan-to-plan transfers
- Distributions from §403(B) plans

- Funding §403(b) plans
- Effect of a failure to satisfy IRC §403(b)
- · Automatic elections
- · Reporting requirements

Nonqualified Deferred Compensation Plans

- Definition of nonqualified deferred compensation plan
- Requirements of §409A
- Teacher contracts for 12-month pay covering shorter terms

Deductions From Pay

Employer-Required Deductions

- Child support
- · Creditor garnishments
- · Wage assignments

Election Workers

- Form I-9 requirements
- · New hire reporting
- Withholding and reporting requirements
- Social security and Medicare taxation

State Unemployment Taxes in the Public Sector

Unemployment Taxes

- Federal unemployment tax
- State unemployment reporting requirements
- Eligibility for benefits
- · Benefit amounts and charges

Government Payroll Accounting and Auditing

Fund and Grant Accounting

- Accounting basis and financial reporting
- State and local government funds

Controls and Auditing

Internal controls

- Auditing the payroll process and records
- IRS federal, state and local governments compliance
- · Reconciliations

Payroll Management in the Public Sector

Collective Bargaining Issues

- Collective bargaining agreements
- Complications of union contracts
- Impact of contract changes and negotiations

Process Mapping and Improvements

- Process mapping
- Key benefits
- Developing a process map
- Analyzing process flows

Benchmarking and Metrics

- · Types of benchmarking
- Quantitative versus qualitative benchmarking
- Importance of complexity rankings

What to Measure

- Common metrics
- · Quantitative metrics
- Cost metrics
- Effciency metrics
- Processing metrics
- Error/Rework rates
- People
- · Qualitative metrics
- Problems, issues, and poor benchmarking scores
- · Approach to benchmarking
- Benchmarking common errors to avoid

PAYROLL OMG - OPTIMIZATION, MANAGEMENT, & GROWTH

Martin Armstrong, CPP, DBA
Vice President – Payroll Shared Services
Charter Communications



Professionals at every level in the payroll department should learn how to reduce expenses by looking at all processes and how departments are connected.

Earn up to 13 RCHs, 1.3 CEUs, or 15.5 CPE Credits. Field of Study: Management Services

Program Objectives

- Identify Lean Tools that would help support Lean projects
- Discuss lean labor history, methodology, and benefits

- Highlight business processes and key concepts in process improvement
- Understand how metrics will help develop a payroll department

Program Outline

Perfect Paycheck

- · Common challenges
- Components of the perfect paycheck
- Payroll errors
- Payroll costs do you know what they are?

Lean Labor and the Benefits

- · Competitive positioning
- · What is Lean?
- · Lean versus Six Sigma
- · Benefits of Lean
- · Seven areas of waste
- Lean Tools
- Single-piece flow and standardization

Identifying the Business Process

- The need for change
- Improving a process
- Plan, Do, Check, Act

- · Don't stop now
- Key concept of business process improvement
- Execution Gemba Walk

Roles of Payroll Within the Organization

- Placing value on the workforce
- Role of the payroll department
- · Empower the payroll team
- · Make the team strong

Automation of Payroll Processes

- Production disruptions
- · Understanding the data
- Payroll technology selection
- · Cost of producing a paycheck
- · Benefits of automation
- Managing complex and multiple pay rules
- Balancing labor and demand





Recognize Your Outstanding Department

Organizations that have demonstrated improved business practices, shared services, and overall processes throughout the year will receive a Payroll or Shared Services Prism Award. Achieving such an award helps departments garner organization and industry-wide recognition and validates an organization's worth to company officials.

The Payroll Prism Awards will be presented to innovative departments that exhibit best practices in four categories: **Overall Best Practices, Management, Processes, or Technology.**

The Shared Services Prism Award will be given to one payroll department that has demonstrated excellence in **shared services.**

CONFERENCE DETAILS

Conference Location and Hotel Accommodations:
Rosen Plaza Hotel
9700 International Drive
Orlando, FL 32819 USA
+1 407 996 9700

Guest Room Rate: Single/double - \$185.00, Rate available 3 days pre- and post- based

on hotel availability. **Reservations:** Online **Cut off date:** 31 August 2024

Self-Parking: \$20

Valet Parking and overnight: \$30 plus tax

Please note: Hotel room reservations are the sole responsibility of the individual. PayrollOrg is not responsible for any issues related to reservations that the individual makes directly with the hotel. This includes final payments or adjustments.

Dietary Requests and Special Services

Dietary requests made after 30 August cannot be guaranteed. By requesting a dietary meal and indicating the meal functions you will be attending, you confirm that you will be eating your dietary meal purchased by PayrollOrg on your behalf. There is no additional charge for the dietary meal(s) unless you elect not to eat it, fail to pick up the dietary meal, or eat a regular attendee meal in its place. In any of these instances, you will be invoiced US\$50 for each dietary meal that you ordered. Dietary requests will be limited and will not be honored on-site.

If you require special services, please call Customer Service at +1 210 224 6406, M-F, 7 a.m. -5 p.m. CT, at least 21 days in advance of the event.

Credit for Recertification and Continuing Education:

PayrollOrg is registered with the National Association of State Boards of Accountancy (NASBA), as a sponsor of continuing professional education on the National Registry of CPE Sponsors. State boards of accountancy have final authority on the acceptance of individual courses for CPE credit. Complaints regarding registered sponsors may be submitted to the National Registry of CPE Sponsors, through its website: www.NASBARegistry.org. PayrollOrg's CPE sponsor identification number with NASBA is 103152. Payroll Leaders Conference participants earn up to 16 RCHs, 1.6 CEUs, or 18.5 CPE credits. No prerequisites or advance preparation required. Course level: Overview. Delivery method: Group-live. See individual

CPE Complaint Resolution Policy: PayrollOrg will make every effort to resolve complaints regarding NASBA compliance within a reasonable amount of time and in a confidential manner. A formal complaint must be submitted in writing and must set forth a statement of the facts and the specific remedy sought. Submit CPE complaints to: PayrollOrg, Attn: Certification, 660 North Main Avenue, Suite 100, San Antonio, TX 78205-1217 USA. Certification: +1 210 226 4600.

descriptions for Field of Study (FOS).

2024 Payroll Leaders Conference | Registration Form

Register online: Payroll.org/PLC

1 REGISTRATION	YOUR CONFERENCE REGISTRATION INCLUDES:
I would like to:	 ✓ A printed course workbook ✓ 16 RCHs, 1.6 CEUs, or 18.5 CPE credits upon completion
Register for ONE of the following Certificate Programs:	✓ Two luncheons
I	✓ Three continental breakfasts
□ Payroll OMG (24PAYLD1)	✓ Refreshments during breaks
☐ Government/Public Sector Certificate Program (24PAYLD2)	✓ Networking Cocktail Reception
☐ Advanced Payroll Concepts (24PAYLD3)	
☐ Advanced Global Payroll Management Certificate Program (24PAYLD4)	7 DAYMENT INFORMATION
☐ I am a PayrollOrg Member. ID#US\$1,289	3 PAYMENT INFORMATION
☐ I am a Colleague of a PayrollOrg Member (at the same street address)US\$1,419	Payment in U.S. dollars must accompany registration form.
Colleague's ID #:	Currency Converter: www.xe.com
Member's Name:	Three Enrollment Options:
Member's ID #:	☐ Online ☐ Fax ☐ Mail
☐ I would like to join PayrollOrg now AND register at the member rateUS\$1,623	Payroll.org/PLC +1 210 224 6038 To address below
Class Registration Fee at Member RateUS\$1,289	☐ I authorize the API Fund for Payroll Education, Inc. to CHARGE my:
Annual Membership Dues*US\$299	☐ American Express ☐ Discover ☐ Mastercard ☐ Visa
·	Card is: (check one) ☐ Corporate ☐ Personal
One-Time Enrollment FeeUS <u>\$35</u>	Card #:
TOTALUS\$1,623	Exp. Date:CVV Code:
☐ I am not a PayrollOrg Member or Colleague. ID# (if known)	Name on Credit Card:
	Signature of Cardholder:
REGISTRANT INFORMATION (please print)	Billing Adress:
	City:State:
Registrant's Primary Address	Country:Zip:
Name:	□ Purchase Order #: (for government agencies/universities only)
Title:	☐ Make CHECK payable and mail to:
Organization:	PayrollOrg
Street Address:	c/o Customer Service 660 North Main Avenue, Suite 100
City:	San Antonio, TX 78205-1217 USA
State/Province: Country:	Phone: +1 210 224 6406 • M–F, 7 a.m.–5 p.m. CT Email: CustomerService@payroll.org • Visit: Payroll.org
Zip + 4-Digit/Postal Code:+	
Phone: Fax:	☐ I have read and agree to the Event Policies found at Payroll.org/policies, which include a Code of Conduct and an Attendee Liability and Waiver of Claims.
(Area/Country Code) (Area/Country Code)	If you require special services, please call Customer Service at least 21 days
Email:	in advance of the event.
(For official PayrollOrg communications, registration confirmations, Payroll Currently, and PAYTECH-Digital)	Have you ever:
Please indicate if you are:	Purchased something from the PayrollOrg (formerly APA and GPMI)?
Needed for account verification	Had a membership with the PayrollOrg (formerly APA and GPMI)?
Birth date:/	If yes, what name was it under?
Special Dietary Request: ☐ Vegetarian ☐ Gluten-free ☐ Kosher	What was the company name?
□ Vegan □ Peanut Allergy □ Dairy Allergy □ Shellfish Allergy	5 II
Special dietary requests received after 30 August cannot be guaranteed.	For all program information go to: Payroll.org/PLC
All Attendees Please Complete This Section.	*Dues are subject to change without notice and are nonrefundable. Membership is on an individual basis; corporate memberships are not available. An enrollment fee
In case of emergency contact:	of US\$35 is charged to all new members. 100% of PayrollOrg membership dues are deductible as an ordinary business expense.
Name:	Last updated: 26 June 2024 EMT: 9V
Relation to Attendee:	
Preferred Phone:	For office use only: Date: Order #: Batch #:
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